

1 Feb 2012

To: The General Manager,
Hotel Mercure,
Lexham Gardens,
London W8.

Dear Sir,

My heartiest compliments on your night reception staff. Ms. Zita & Jurgita have gone out of their way to make us feel at home. We will return to your hotel again!!

Thank you for choosing such amazing team-members and congratulations on maintaining such a high standard.

Best wishes,

Suresh Malitani
from Gibraltar